

TAMIEKA N. SEWELL, ASQ CHA, EXEMPLAR GLOBAL LHP, PECB CT

...15+ YEARS OF CONSISTENTLY MONITORING REGULATORY COMPLIANCE,
MAINTAINING AND CONTINUOUSLY IMPROVING QMS OF COMPANIES...

EXECUTIVE PROFILE

Analytical, solutions-focused **QUALITY PROFESSIONAL** with a proven track record of successes spearheading and driving a quality culture in various organisations within varied industries.

Leverages expert analysis and insights to promulgate the reduction in waste, drive organisational improvements and instills best practices.

Objective and progressive with dynamic leadership and business acumen to produce extraordinary results. Offers perceptive communications skills reinforced with comprehensive knowledge of Management Systems (MS) best practices. Demonstrates commitment to ongoing performance improvement through analysis, review and reporting, with an emphasis on process management.

EXECUTIVE PERFORMANCE OVERVIEW

Catalyst for creating tools that are relevant to the process enabling companies to meet legal legislation and have fundamental requirements for auditing purposes.

Definitive leader with expertise analyzing existing businesses, establishing Management systems allowing the company to acquire Certification, and documentation to foster business continuity.

Quantifiable successes in reducing overall waste, saving cost and improving efficiency.

EXECUTIVE CAREER HIGHLIGHTS

FREELANCE QUALITY CONSULTANT 2015-Present

- Providing quality and food safety solutions:
 - HACCP Gap Audit -Cocoa Industry
 - HACCP Documentation & Food Safety Training-Cocoa Industry
 - ISO 9001:2015 Gap Audit & ISO 9001:2015 Sensitization
 - Process Approach Sensitization
 - HACCP Gap Audit-Food Manufacturing Facility
 - Development of a BRC Manual-Beverage Manufacturing Facility
 - Guided Implementation of ISO 9001:2015 Pharmaceutical and Medical Sundries Distributor
 - ISO/IEC 17025:2005 Gap Audit of Water Analysis Lab-Belize
 - Perform Food Safety Plan Review
 - Assisted with ISO 9001:2015 Internal Auditor training-Pharmaceutical and Fast-moving consumer goods (FMCG) Distributor
 - Member of the audit team that conducted ISO 22000:2018 Gap Audit at a Poultry Processing Plant

CONTACT

54 Fuscia Close, Angels Grove
Spanish Town – St. Catherine,
Jamaica

C: 876.395.5403

E: tamiekasewell@gmail.com;
tsqualityconsultants@gmail.com

Mailing Address:
481 Seaview Gardens Phase 2,
Kingston 11, Jamaica

AREAS OF EXPERTISE

- Interpreting Standards: ISO 22000, ISSO/TS 22002-1, ISO 9001, FSSC 22000, BRC, SQF
- Hazard Analysis Critical Control Point (HACCP)
- Preventive Controls
- System Documentation
- Regulatory Research
- Establishing Pre-Requisite Programs
- Training in QMS & other Industry Specific Training
- Auditing Food Safety & Quality Management Systems
- Auditing of Suppliers (Packaging & Food)
- Management Systems Implementation

EDUCATION

BACHELOR OF SCIENCE DEGREE
in Quality Systems Management
*The National Graduate School of
Quality Management, Massachusetts,
USA, Online Programme 2013*

ASSOCIATE DEGREE
Applied Science in Quality
Improvement Specialist
*Fox Valley Technical College, USA,
2000*

DIPLOMA
Business Administration
Excelsior Community College, JA, 1996

AFFILIATIONS

Member, The American Society for
Quality (ASQ)

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EXECUTIVE CAREER HIGHLIGHTS CONT'D...

CONSULTANT**2014-Present**

TS Quality Consultants

- Providing quality and food safety solutions:
 - HACCP Gap Audit -Baking Industry
 - Guided the development of a Food Safety Manual -Baking Industry
 - HACCP Plan Review-Aquaculture Industry
 - Develop Food Safety System- Agricultural Produce Packing House
 - Conduct Preventive Control Qualified Individual (PCQI) Training
 - Food Safety Systems Implementation
 - Food Safety Systems Training

QUALITY AWARD AUDITOR**2016-Present**

Bureau of Standards Jamaica (BSJ) National Quality Award (NQA) Kingston, Jamaica

- Lead Auditor for the National Quality Award Programme.

CONTRACT AUDITOR**2014-Present**

National Certification Body of Jamaica (NCBJ)

- Conducting Management System Audits

PRELIMINARY ROUND JUDGE**2014**

American Association for Quality (ASQ) International Team of Excellence Award (ITEA) Pennsylvania, USA

- Served as a member of a panel to judge international teams improvement projects based on (ITEA).

NESTLÉ QUALITY MANAGEMENT SYSTEM COORDINATOR 2011- 2015*Nestlé Jamaica Limited***PROJECT HIGHLIGHTS**

- **Nestlé Quality Management System (NQMS):** Ensured processes mapping & description as per NQMS. Coordinated activities regarding Nestlé Quality Management System to ensure compliance by agreed time.
- **Quality Management Scheme (QMS):** Lead the QMS coordination ensuring that QMS is correctly set up and regularly reviewed. Delivered QMS training as required.
- **Oversee Lab Activities in the absence of Quality Assurance Manager.**
- **Deputize in the absence of the Quality Assurance Manager.**

QUALITY SYSTEM SPECIALIST**2008 - 2015***Nestlé Jamaica Limited*

Provide operational and lean manufacturing expertise continuously improving the Company's Quality Management System (QMS).

LEAN IMPLEMENTATION

- Developed Corrective Action Preventive Action (CAPA) Systems for Safety Health and Environment and Food Safety Management System enabling the ability to track non-conformances – closed 30 of 80 non-conformances in 3 months.
- Initiated and attained the PAS 220:2208 certification.

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EXECUTIVE CAREER HIGHLIGHTS CONTINUED...

PROJECT HIGHLIGHTS

- **FSSC 22000:** Organized and supervised the proper implementation of FSSC 22000.
- **Nestlé Quality Management System (NQMS):** Ensured processes mapping & description as per NQMS. Coordinated activities regarding Nestlé Quality Management System to ensure compliance by agreed time.
- **HACCP:** Lead HACCP coordination ensuring that HACCP plans are correctly set up and regularly reviewed. Deliver HACCP training as required.
- **Quality Management Scheme (QMS):** Lead the QMS coordination ensuring that QMS is correctly set up and regularly reviewed. Delivered QMS training as required.
- **Training:** Ensured the training of personnel within Nestlé Jamaica Ltd. to increase awareness of NQMS and ISO 22000:2005, FSSC 22000.
- **Audits:** Coordinated the internal audit program and conducted audits to ensure compliance of NQMS, ISO 22000:2005 and PAS 220:2008. Coordinated and conducted supplier audits to ensure compliance. Followed up corrective and preventive actions from audits.
- **Root Cause Analysis and Action Plan:** Ensure the performance of structured root cause analysis after non-conformances are found during audits. Follow-up corrective and preventive actions from audits. Coordinated activities associate with FSSC 22000 and NQMS.
- **Manage Projects GLOBE QMS:** Ensure the implementation of GLOBE QMS for selected line(s) in the factory in accordance to agreed timeline.

QUALITY SYSTEMS SPECIALIST
2000 – 2008
Wisynco Group Limited, Jamaica

Transformed company by developing and implementing standard operating procedures improving the Food Safety Management System.

OPERATIONAL TURNAROUND

- Harnessed a natural aptitude for creating systems to monitor and improve quality and to foster continuous growth, increasing bottom-line revenues allowing the company to become a co-manufacturer of Coca-Cola.
- Established and implemented strategic standard procedural frameworks, and flowchart processes to ensure continuity of sound business practices and procedures.
- Devised and managed Non-Conformance & corrective action and auditing programs to strengthen the company's food safety management system.

PROJECT HIGHLIGHTS

- **Raw Material Inspection System:** Created a Raw Material Inspection System to track raw and packaging materials as no system existed to track or recover money from suppliers for defected materials. The company recovered over JA\$500, 000 from suppliers for non-conforming materials while increasing line efficiency.
- **Secured client buy-in for Food Safety Management System:** Created and implemented incentives to easily instill the culture of Food Safety Management amongst staff, this action also boost staff's morale and saving the company over JA\$1,000,000 in a 24 month's period.

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ADDITIONAL EXPERIENCE

QUALITY INTERN, Albany International, USA, 2000

ADMINISTRATIVE ASSISTANT, Group 7 Traders Limited, Jamaica, 1996 - 1998

CERTIFICATION

PECB Certified Trainer

Professional Evaluation and Certification Board (PECB)
Certificate No. CT01343-04-2017 Expires April 2020

PECB Certified ISO 22000 Lead Auditor

Professional Evaluation and Certification Board (PECB)
Certificate No. FSLA1018892-2017-04 Expires April 2020

PECB Certified ISO 22000 Lead Implementer

Professional Evaluation and Certification Board (PECB)
Certificate No. FSLI1018892-2017-04 Expires April 2020

Exemplar Global Lead HACCP Practitioner

Exemplar Global International
Certificate No. 115127 Expires November 2019

ASQ Certified HACCP Auditor

American Society for Quality (ASQ)
Certification No. 1269 Expires 31/12/2019

CERTIFICATION HELD

CERTIFIED FOOD DEFENSE COORDINATOR

AIB International, Manhattan, Kansas, USA
Certificate of Completion, 2012- Certified Food Defense Coordinator Card (No FS203807) Expired 12/31/2016

TRAINING

CERTIFICATE, FSSC 22000 v4.1 – FOOD SAFETY SYSTEMS CERTIFICATION – Introduction eLearning Course

SGS, USA, Online
Certificate No. 42790455/14228013, February 2019

CERTIFICATE, IMPLEMENTING SQF SYSTEMS EXAM: MANUFACTURING

Alchemy Academy, USA, Online
January 2019

UNDERSTANDING ISO 22000:2018 REQUIREMENTS

National Certification Body of Jamaica (NCBJ), Kingston, Jamaica
August 30, 2018

CERTIFICATE, FOOD DEFENCE AWARENESS

Food Safety Preventive Control Alliance (FSPCA), USA, Online
May 2018

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TRAINING CONT'D...

CERTIFICATE, PRODUCE SAFETY ALLIANCE TRAIN-THE-TRAINER

Produce Safety Alliance (PSA), Kingston, Jamaica
August 2017

CERTIFICATE, LEAD INSTRUCTOR TRAINING FOR FSPCA PREVENTIVE CONTROLS FOR HUMAN FOOD

Food Safety Preventive Control Alliance (FSPCA), Kingston, Jamaica
September 2016

CERTIFICATE, FSPCA PREVENTIVE CONTROLS FOR HUMAN FOOD

Food Safety Preventive Control Alliance (FSPCA), Kingston, Jamaica
September 2016

Transitioning to FSSC 22000 Version 3

SGS Panama Control Services, Inc., Ciudad del Saber, Clayton, Panama
Certificate No. PA-14-0406, April 2014

CERTIFICATE, ASTD TRAINING CERTIFICATE PROGRAM

American Society for Training & Development, Alexandria, VA, USA
ASTD, June 2013

INTEGRATED MANAGEMENT SYSTEMS INTERNAL AUDITOR BASED ON ISO 14001:2004 & OHSAS 18001:2007

Suprema Qualitas, S.A., Santo Domingo R.D.
Certificate of Completion, 2010

CERTIFICATE (PASS), ISO 22000:2005 LEAD AUDITOR TRAINING

British Standard Institute, 2009

CERTIFICATE (CREDIT), LEVEL 2 AWARD IN FOOD SAFETY

Royal Institute Of Public Health, 2008

CERTIFICATE of Achievement, RABQSA AUDITOR/ISO 9001 2000 LEAD AUDITOR

Victoria Group, 2006

CERTIFICATE, LABEL IT RIGHT WORKSHOP

Bureau of Standards, Jamaica, 2006

CERTIFICATE, HACCP LEVEL II

*Chartered Institute of Environmental Health, UK
Food Hygiene Bureau, Kingston, Jamaica, 2005*

CERTIFICATE, HACCP LEVEL 1 (CREDIT)

*Chartered Institute of Environmental Health, UK
Food Hygiene Bureau, Jamaica, 2005*

CERTIFICATE, GOOD MANUFACTURING PRACTICES WORKSHOP

Bureau of Standards, Jamaica, 2005

CERTIFICATE, TRAINING OF TRAINERS WORKSHOP

Professional Trainers Institute, Jamaica, 2005

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TRAINING CONT'D...

CERTIFICATE, COACHING & TEAMBUILDING SKILLS FOR MANAGERS & SUPERVISORS

Professional Trainers Institute, Jamaica, 2004

CERTIFICATE, BETTER PROCESS CONTROL SCHOOL

The University of the West Indies, Mona Campus, Jamaica, 2003

REFERENCES

Available upon request.