## Achievements/Track Record

* Spearheaded the implementation of the Safe Quality Food (SQF), HACCP and ISO 9001 in several companies in Jamaica.
* Spearheaded the development National Quality Policy and National Quality Implementation Plan for Belize
* Part of the team with DKE Development to develop the Bahamas’ National Quality Policy
* Spearheaded the implementation of the ISO 17021:2006 standard in the National Certification Body of Jamaica (NCBJ). NCBJ is the first certification body from the Caribbean that is internationally recognized to certify to ISO 9001 and ISO 14001
* Certified Management Consultant in HACCP by BRI International Canada
* Bureau of Standards Jamaica Certified Trainer in General HACCP Awareness, ISO 9001 General Requirements and Internal Audit.
* Recognized consultant for the Ministry of Industry Investment and Commerce (MIIC)
* Successfully developed the National Quality Awards (NQA) Programme, now being promoted by the Bureau of Standards Jamaica premiere during World Standards Week
* Recognized as most outstanding exam proctor for the American Society of Quality (ASQ) – March 2012 certification exams
* Developed training materials and outlines for several training courses for the Bureau of Standards
* Certified ProNet Trainer in Quality Management on behalf of Caribbean Export Development Agency
* PECB Trainer and Partner in ISO 9001 and 22000 Lead Auditor and Lead Implementer and Risk Manager Courses

## Professional Experience

**Quality Systems Solutions & Initiatives (QSSI)**  January *2012 - Present*

* Director: Manage the operations of QSSI that offers consultancy, documentation auditing and training services in international standards, including but not limited to, ISO 9001, ISO 14001, ISO 22000, SQF, BRC, GloabG.A.P., FSSC 22000, HACCP and ISO 28000.
* Lead the implementation of international standards in 14 companies regionally
* Providing certified training to companies regionally and locally
* Successfully facilitated corporate strategic planning for both private and public sector entities.
* Research services for the St. Lucia Bureau of Standards (feasibility studies regarding the demand for certification within the Caribbean)
* Trained 37 agro-processors and social services officers in HACCP and Commercial Food Preparation as part of a JSIF and World Bank Project
* Conducted audits in 17 Belizean public and private sector organizations and trained over 50 persons as part of a CDB project facilitated by Ministry of Foreign Trade, Investment Promotion, Private Sector Development and Consumer Protection in Belize
* Implemented several training in Good Agricultural practices for Organization of Eastern Caribbean States (OECS) countries as commissioned by the OECS Commission
* Led several CDB, OECS and CROSQ sponsored projects (Implementation of ISO 9001, Development of National Quality Policies and training of technocrats in GAP certification process)

## Professional Experience (cont’d)

**National Certification Body of Jamaica**  *2007-2011*

* Managed the operations of the Certification Body and is the designated Management Representative for the ISO 17021:2006 management system with the accreditation body ANSI-ASQ National Accreditation Board (ANAB)
* Conducted presentations and sales visits to over 100 companies in Jamaica with a view of conveying the benefits of implementation of international standards.
* Liaise with relevant stakeholders such as Impartiality committee, trade associations and other government agencies

### Bureau of Standards Jamaica *2003-2007*

* Lead the execution of 4 components of the GOJ/IDB funded project valued at US$1.4 million. Project focused on raising awareness of HACCP, ISO 9001 and 14001 among Small and Medium sized companies. During the life of the project, training was provided to over 2000 participants, 11 match grants were disbursed and the National Certification Body of Jamaica was established.
* Designed and Developed the National Quality Awards Programme
* As Operations Officer, supervised the operational component of the Inspectorate Department.
* Performed over 50 compliance audits in several factories across the island

##### Audit Experience

* Conducted ISO 9001, SQF, ISO 17025 and HACCP audits at Jamaican Companies such as Country Traders, Coffee Industries Honey Bun, Jamaica Broilers, Office of Utilities Regulations, Belize Agricultural and Health Authority, Belize’s Investment Ministry, Saint Lucia Bureau of Standards, Coffee Traders Ltd., Dumbarton Tools and Integrity Plastics in United States of America USA and Enka de Colombia in Medellin Colombia
* Conducted compliance audits for over 50 factories while at the Bureau of Standards.
* Continues to provide Gap/opinion/Pre-Certification audits to several companies

##### Training Experience

Presently provide training on behalf of the Bureau of Standards Jamaica and Quality Systems Solutions & Initiatives (QSSI) for the following courses:

* FSPCA Lead Instructor for FDA’s PCQI Course
* ISO 17020 Requirements (selected as an assessor by JANAAC)
* ISO 17021 (Auditor for NCBJ)
* Traceability and Supply Chain Security
* PECB Certified Risk Manager, ISO 22000 and ISO 9001 Lead Auditor course
* Managing Cost of Quality
* ProNet training in Quality Management (Caribbean Export Development Agency)
* Introduction to Safe Quality Foods (SQF) and
* Introduction to Food Safety Systems Certification (FSSC) 22000

#### Education

**2013 – Present**  **National Graduate School of Quality Management**

 Pursuing a doctoral degree in Quality Systems Management

**2004- 2006** ***Nova Southeastern University***

 Masters’ in Business Administration

* 1. ***University of the West Indies***

Bachelor of Science Degree – Chemistry Major

## Other Training, Membership and Research

* PECB recognized trainer in ISO 9001, ISO 31000 and ISO 22000 Lead Auditor course
* Completed RABQSA certified ISO 9001, ISO 22000, ISO 14001 and BS/OSHAS 18001 Lead Auditor courses (***Quality, Environmental and Occupational Health and Safety standards respectively***).
* Conducting research on the “***use of root cause analysis tools in reducing failure costs in manufacturing companies”***
* Certification programme of TRAIN the TRAINER Course in HACCP and ISO 9001 from BRI International and Guelph
* Training Course in Standards and Quality Management - Caribbean Regional Organization for Standards and Quality (CROSQ) and Trinidad and Tobago Bureau of Standards (TTBS)
* Microsoft Certified Project Management 1 and 2
* Internship on Certification at ICONTEC Cartagena and Bogota, Colombia
* Applied Research Methods and Market Intelligence
* Executive Speaking Edge (UWI)
* Safe Quality Foods (SQF)
* Food Safety Systems Certification (FSSC) 22000
* Root Cause Analysis and Process-based Auditing
* FSPCA Lead Instructor for FDA’s PCQI Course
* Better processing (as certified by the US’ Food and Drug Administration (FDA))
* Member of the American Society of Quality (ASQ)
* Former Vice President of the Business House Netball Association (BHNA)
* Former Project Manager of the Cedar Grove Citizens Association
* Member of the Caribbean Institute of Certified Management Consultants (CICMC)
* Secretary of the Caribbean Institute of Certified Management Consultants Jamaica (CICMCJ) Chapter
* ASTM E 2659-09 Awareness Session at ANSI