

# ALISON SELINA GAJADHAR Ph.D (Hons) B.Sc (Hons) GDL C.Dir.

P.O. Box GM840, Castries, Saint Lucia; (758) 285-5885; [alison@kma.consulting](mailto:alison@kma.consulting)  
[www.kma.consulting](http://www.kma.consulting)

## PROFILE

---

Management System Specialist with a focus on sustainable business solutions at the strategic (governance/leadership/management), operational and service delivery levels. Background in Chemistry, Law, Quality Management and Productivity, and Project Management. Dynamic, results-driven individual with over two decades of experience in governance, policy development, management, business development, standardization and quality. Good understanding of the private sector, standards and quality management systems, national quality policy development, quality infrastructures, conformity assessment and regulatory regimes congruent with international best practices. Excellent leadership, analytical, communication and interpersonal skills. Good track record in building relationships, networking and working with institutional and private sector partners at various levels.

## EDUCATION

---

**Graduate Diploma in Law** *BPP University (2017)*

**Doctor of Philosophy (Chemistry)** (with High Commendation), *University of the West Indies, Jamaica, 1999*

**Bachelor of Science - Pure Chemistry and Food Chemistry** (First Class Honours), *University of the West Indies, Jamaica, 1996*

## PROFESSIONAL QUALIFICATIONS

---

**Certificate in General Data Protection Regulations (GDPR) Essentials**, iHASCO, UK 2021

**Certificate in Digital Process Transformation & the Quality Professional**, Chartered Quality Institute, UK 2020

**Certificate in ISO 20700:2017 (Intl. Standard for Management Consulting)** CMC Global, 2020

**Certificate in Good Regulatory Practice**, British Standards Institute, 2019

**Chartered Company Director**, *Caribbean Governance Training Institute, 2017*

**Certificate in Project Management**, *Project Management Institute, Pennsylvania, USA, 2005*

**Advanced Certificate in Quality Management and Productivity**, *Productivity Standards Board Academy, Singapore, 2003*

**Certificate in Chemical Metrology**, SIM, 2001

## ADDITIONAL TRAINING

---

Digital Process Transformation and the Quality Professional, Chartered Quality Institute, UK 2020

Good Regulatory Practice & Regulatory Impact Assessment, BSI, UKAID 2019

Managing Performance to Improve Productivity 2004

Understanding the Implications of the WTO Agreement on Technical Barriers to Trade, WTO 2002

Conformity Assessment in the Americas, National Institute of Standards & Technology, USA 2001

Training attachment at the Food and Drug Division in the Government of Trinidad and Tobago	2000
Management Training, Trinidad and Tobago Bureau of Standards	2000
Management for Middle-Managers, OECS/EDADU, St. Lucia	2000
Fellowship in Lanthanide Chemistry, Durham University, Durham, England	1999

## EMPLOYMENT

---

**Managing Director and Principal Consultant, KMA Consulting Ltd.** 2017 - present  
Company providing management consultancy services to private/public sector entities to improve performance and achieve sustainable business excellence through a comprehensive systematic approach based on the principles of Quality Management.

Below represents a summary of some of the scope of work experience:

- Capacity building exercises in small and medium sized enterprises within the tourism, distributive and automotive sectors.
- National Quality Policy and Infrastructure design and development within the Caricom region.
- Assessment of the development of science, technology and innovation within the Caricom region.
- Design and implementation of a legal practice management system in a leading law firm within the eastern Caribbean region.
- Business coaching for start-ups
- International and national standards development in quality and risk management system standards

**Permanent Secretary, Government of Saint Lucia** 2012 – 2017  
Policy development and administration of various government departments/agencies with responsibility for the Office of the Prime Minister; Infrastructure, Port Services and Transportation; Commerce, Investment, Business Development and Consumer Affairs; Housing, Urban Renewal, and Telecommunications; External Affairs. In these various positions, in addition to executing regulatory responsibilities for various sectors, I was integrally involved in managing strategic changes in the organizational structure of these Departments, such as the Trade Export Promotion Agency and the Small Business Development Unit.

**Managing Director, AMK Inc & Ecosun Inc** 2007- 2011  
Established and operated beverage manufacturing plant (AMK Inc) and solar water heating company (Ecosun).

Provided consultancy services for the implementation of standards at the firm level, through US AID and EU funded projects.

- Executive Director, Saint Lucia Bureau of Standards (SLBS)** 2000-2007  
Defined the strategic direction of the National Standards Body and managed its day-to-day finances. Transformed the organisation into an efficient regulatory body with revenue generating capability
- Restructured the SLBS and enhanced its public image
  - Led the thorough review of Standardization, Conformity Assessment and Metrology in Saint Lucia, and developed the framework and guidance documents for the development of a National Quality Infrastructure through the assistance of the International Trade Centre (ITC).
  - Played a key role in the drafting and passage of appropriate legislation for the strengthening of Saint Lucia's Quality Infrastructure, such as the Standards Regulations and Metrology Act.
  - Implemented systems and programmes to strengthen the competitiveness of the private sector through quality and productivity initiatives, and implementation of a national Compulsory Standards Compliance Programme, National Certification Programmes, National Weights and Measures Programme.
  - Assisted with the implementation of several initiatives related to quality improvements within the manufacturing and service industries and support for other sub-regional National Standards Bodies.
  - Drafted guidance documents for the creation of a sustainable National Quality Infrastructure to support the export of locally produced, as part of an ITC funded project for the development of a National Export Strategy for Saint Lucia.
  - Initiated Saint Lucia's National Metrication Programme within the new legislative framework of the Metrology Act, No. 17 of 2000.

<b>Standards Officer, Saint Lucia Bureau of Standards, Government of Saint Lucia</b>	1999 -2000
<b>Senior Research Associate (Post-Doctorial Fellowship), University of Durham, U.K</b>	1999
<b>Laboratory Supervisor, University of the West Indies, Jamaica</b>	1996 –1998
<b>Gas Chromatography Technician, Desnoes and Geddes Limited, Jamaica</b>	1995
<b>Adult Literacy Teacher, Aquinas Centre, Jamaica</b>	1993-1994
<b>Teacher, St. Joseph's Convent, Saint Lucia</b>	1992-1993

#### **OTHER PROFESSIONAL EXPERIENCE**

---

<b>Saint Lucia representative, ISO Technical Committee 176 (Quality Management and Quality Assurance)</b>	Oct. 2020 - present
<b>Member (Saint Lucia representative), ISO Technical Committee 268 (Risk Management)</b>	Mar. 2019 - present
<b>Business Coach, OECS Sustainable Business Development Movement</b>	March 2020 - present
<b>Technical Expert, Commonwealth Standards Network Project – UKAID</b>	Jan. 2019 - present
<b>UNESCO Science Report 2020 (Co-author: Caricom Chapter)</b>	Mar-Dec. 2019
<b>CARICOM Change Driver</b>	2012-2015
<b>Special Adviser, Technical Barriers to Trade (CARICOM-Canada Trade Negotiations), Office of Trade Negotiations, CARICOM</b>	2009-2014
<b>Part-time Lecturer, Sir Arthur Lewis Community College (SALCC), Saint Lucia</b>	2007-2009

- Quality Management in Project Management – Advanced Certificate Level for Project Management Professionals

**Supervisor**, Masters - International Trade Policy, University of the West Indies 2007

**Feature and Guest Speaker** at numerous national and regional fora 2000 – present

#### **OTHER POSITIONS**

---

Deputy Chairperson, Saint Lucia National Trust 2019 – present  
Director, National Export Council 2019 – present  
Director, St. Lucia Chamber of Commerce, Industry and Agriculture 2018 – present  
Deputy Chairperson, Trade and Export Promotion Agency 2015 – 2016  
Deputy Chairperson, CARICOM Development Fund 2012 – 2015  
Deputy Chairperson, Board of Directors of the St. Lucia Air and Seaports Authority 2012 – 2014  
Independent Senator, Parliament of Saint Lucia 2009 – 2011  
Vice-President, Saint Lucia Manufacturers' Assoc. 2009 – 2011  
Director, Tapion Hospital 2007- 2011  
Chairperson of Saint Lucia Bureau of Standards Technical Management Committee 2007 – 2009  
Councillor, Saint Lucia Standards Council 2007 - 2009  
Chairperson/Vice-Chairperson, Board of Directors for National Development Corporation (Invest Saint Lucia) 2006 -2008  
Member, Board of Directors for National Development Corporation 2002-2006  
Chairperson, Quality Assurance Committee for Universal Health Care, Saint Lucia 2003-2006  
Director, Saint Lucia Tourist Board 2003-2006  
Member, Project Management Advisory Committee for the Saint Lucia Heritage Tourism Programme 2003-2005  
Member, Public Health Board 2002-2006  
Member, Executive Committee of the Council governing the CARICOM Regional Organisation for Standards and Quality (CROSQ) 2004-2006  
Member, Executive Committee for the CARICOM Common Market Standards Council 2000–2002  
Member, the Executive Committee for National Council for Science and Technology 2000-2006  
Member, Executive Committee for the CARICOM Common Market Standards Council 2000–2002  
Member, the Executive Committee for National Council for Science and Technology 2000-2006  
Member, the Saint Lucia Electricity Services Review Team, appointed by the Government of Saint Lucia 2001  
National representative on the International Organisation for Standardisation 2002-2006  
Member, Steering Committee responsible for the development of the National Export Strategy 2003-2005

#### **PROFESSIONAL ASSOCIATIONS**

---

Associate Member, Chartered Quality Institute 2020-present  
Member, Royal Society of Chemistry 1996-2003  
Member, American Chemical Society 1996–1998

## **AWARDS AND HONOURS**

---

Special Award for Recognition of Work in Standardisation in the Region, CARICOM Standards Council, 2001

Outstanding Graduate Thesis, University of the West Indies, 1998/1999

The University Dean's Prize, University of the West Indies, 1996

The Distinction of Inclusion on the Dean's List, University of the West Indies, 1993-1995

## **PUBLICATIONS**

---

\*Phthalimides: Supramolecular Interactions in Crystals, Hypersensitive Solution  $^1\text{H-NMR}$  Dynamics and Energy Transfer to Europium(III) and Terbium(III) States.

Alison S. Gajadhar-Plummer, Robertha C. Howell, Selvin H. Edwards, Ishenkumba A. Kahwa, Gary L. McPherson, Joel T. Mague, Andrew J. P. White and David J. Williams; *Molecules* (Vol 8, 2003, 565 –592)

\*Synthesis and Structure of N,N'-Ethylenebis(p-toluenesulphoamide).

A. S. Gajadhar-Plummer, I. A. Kahwa and J. T. Mague; *Acta Crystallographica* (Vol. E57, 2001, 68-69)

\*One-pot synthesis, structure and luminescence of novel one dimensional lanthanide(III) tetramethoxyborates.

A. S. Gajadhar-Plummer, I. A. Kahwa, A. J. P. White and D. J. Williams; *J. of Inorganic Chemistry* (Vol. 38, no. 8, 1999, 1745-1753)

\*Chemistry of rare earth hypoco-ordinate oxocluster cations: Formation of novel oxoacetate clusters

A.S. Gajadhar-Plummer, I. A. Kahwa, A. J. P. White and D. J. Williams; *Inorg. Chim. Acta.* (Vol.128, 1998, 201-206)

## **OTHER INFORMATION**

---

**LANGUAGES:** English – Excellent. Basic understanding of French, Spanish and Creole.