

Profile – Devindra Chattergoon B. Sc., MBA

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Devindra began his career in the natural gas industry (in 1993), and has consulting / management experience in more than 60 organizations and over 30 industries, including:

- Oil & gas technical & Engineering services
- Conformity assessment (accreditation & inspection)
- Construction
- Electricity generation
- Laboratory services (industrial & clinical)
- Shipping
- Standardization
- Education & training
- IT solutions
- Industrial chemicals, paints & coatings
- Automotive sales & service
- Food (ingredients & packaging)
- Printing & design

Since 1996 he has worked with ISO 9001, API Q1, ISO/IEC 17025 & 17020, ISO 15189 and other standards. He has trained over 2,700 persons, and has over 1,600 hours of audit experience. Based in *Trinidad*, his international experience includes *Japan, USA, UK, Italy, Holland, Mexico, Bermuda & seven Caribbean countries*, some on **IDB & EDF-funded projects**. He is recognized in the English-speaking Caribbean as an expert in Quality Management Systems.

He is a member of ISO/TC 176/SC 2/WG 24 – the committee which developed the ISO 9001:2015 standard, and worked directly on the ISO/TS 9002 (*Guidance for ISO 9001*). He was the Quality Manager at the Trinidad & Tobago Bureau of Standards (TTBS) who had the distinction of successfully leading them to being one of twelve certified national standards bodies (as at May 2005). He was also the Lead Consultant for the 1st ISO/IEC 17020 accreditation in CARICOM.

Devindra is a trained ISO 9001 Lead Auditor, ISO/IEC 17025 Assessor and holds a B. Sc. (Hons.) in Chemistry and Management (University of the West Indies). He successfully completed an MBA (Innovation and Technology Management specialization) at the *Ritsumeikan* Asia Pacific University, Japan. He also holds the NEBOSH General Certificate (Safety) and certification in Engineering (*Mechanical, Electrical & Electronic*), and Building Construction (UWI).

He provides management consultancy services, serves as the Chair of the ISO/TC 176 Mirror Committee at TTBS, is the elected President of the Trinidad & Tobago Society for Quality (www.ttsq.net) and supports the UWI Alumni Association.

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